

# Ashoo Jindal

## Team Lead

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## Summary

**14+ years of experience in Software Development** and Data Analytic. Leveraged skills in designing, developing, implementing and supporting large-scale, custom built applications using innovative technologies. Capable of modeling data in order to create reporting & dashboards for business process management.

## Skill Set

- **Languages** : C#, VB, PHP, JavaScript, HTML, CSS, .NET.
- **Databases** : MS SQL Server, Oracle, MySQL, MS Access.
- **Others** : XML, JSON, Bootstrap, Macros, Knowledge of Unity 3D.
- **SaaS Platforms** : ServiceNow (ITSM), Ivalua (Procurement)
- **Certifications** : **ServiceNow - CSA (Certified System Administrator)**
- Experience working in an Agile Software Development Environment focusing on Sprint goals and project delivery.
- Interacting with customers to gather requirements and provide costs and time estimation of assigned work to support the development of demands and project plans.

## Education Qualification:

Education Level	College/University	Graduation Year
<b>B.Tech</b> (Computer Science)	RIMT, Punjab, India	2008

## Key Focus Areas:

- Responsible for leading the team and ensuring that schedule and quality commitments are met.
- Consistent focus on improving Service Quality and Client Delight in the engagements.
- Built databases and table structures for Web and Enterprise applications.
- Developing reports based on analytics data and matrices.
- Improvement initiatives in the team like Knowledge Sharing etc.

## Work History:

### IOTASOL Technologies Pvt. Ltd.

#### Team Lead

Oct 2022 – TILL DATE

- Designed and developed systems in **IValua** and **ServiceNow** that meet user needs.
- Built databases and table structures for web applications.
- Coordinated deployments of new software, feature updates and fixes.
- Created proof of concept for new solutions.

## Dayanand Medical College & Hospital

### Software Programmer

Feb 2022 – Sep 2022

- Developing and troubleshooting in-house **web applications** for hospital use.
- Improving and maintaining **MySQL Database**.
- Developing reports based on analytics data and matrices.

## Disha Infotech

### Software Developer

Aug 2008 – Jan 2022

- Gained experience in engineering systems that form a part of the **ERP system**.
- Developed end-to-end software products from single line problem statement to deployment.
- Analyzed, developed and maintained systems used in procurement, inventory management, salary calculation, import/export management, accounting and sales for multiple business types and personnel.
- Worked on tax calculations including Vat, Excise, GST, TDS.
- Participated in improving the team's skill set by sharing knowledge.
- Provided third level incident escalation support to the Technical Support Group for customization problems.
- Worked with management and engaged customers to understand requirements, gathered feedback on solutions/enhancements.

### Types of Projects Undertaken:

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- Inventory Management, Manufacturing & Production, Procurement, Sales, Retail, Healthcare, HR, Logistics, Accounting, ITSM.

### Recent Projects:

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Project Title	KB-Flow (ServiceNow Development/Administration)
Technology	<b>ServiceNow, JavaScript, HTML, SQL.</b>
Project Description	The project's main goals include automating the incident management process, raising service standards, and improving customer satisfaction as well as request/fulfil application, which manages requests for goods or services from various divisions inside a company.
Roles/ Responsibilities	<ul style="list-style-type: none"><li>● Customizing the forms and lists of Incident and Problem Management.</li><li>● Writing <b>Client and Server-side scripts</b>, developing <b>Business Rules, UI Actions</b> to fulfil various business requirements.</li><li>● Creation and testing new <b>Flows, Workflows</b> and Virtual Agent that use a variety of activities to automate processes.</li><li>● Creation of Reporting, <b>Performance Analytics and Dashboards</b>.</li><li>● Creation of Users, User groups, roles and <b>ACL</b>.</li></ul>

Project Title	E-Value
Technology	<b>Ivalua, C#, MS SQL Server, JavaScript, HTML.</b>
Project Description	It is a SaaS product that focuses on procurement and supplier information management. This platform is designed to streamline and optimize the procurement process using customized workflows with approvals and information visibility.
Roles/ Responsibilities	<ul style="list-style-type: none"> <li>● Design and develop the product as per custom requirements including <b>Workflows</b> for <b>process automation</b> and required approvals.</li> <li>● Worked on <b>Migration</b> of supplier information and other master data from their legacy systems to Ivalua.</li> <li>● Successfully completed the project within budget and ahead of schedule.</li> </ul>

Project Title	HDHI
Technology	<b>PHP, HTML, CSS, JavaScript, Bootstrap, MySQL.</b>
Project Description	HDHI is a web application used in making the <b>Hospital system paperless</b> . Its main usage is for storing various patient information and converting manual registers being used to paperless mode. It also helps to keep track of patient files, store/analyze various lab results, ambulance management and providing reporting to management.
Roles/ Responsibilities	<ul style="list-style-type: none"> <li>● Understanding of requirement and proposing a technical solution.</li> <li>● Design and develop complete portal for Hospital.</li> <li>● Complex solution design and development.</li> <li>● <b>Full stack development.</b></li> </ul>

Project Title	SKing
Technology	<b>VB, JavaScript, Oracle, .NET, HTML, CSS, JSON, XML, Excel, Macros</b>
Project Description	SKing is a <b>production/sales management</b> application. Its main usage is to digitize the production process from <b>raw material procurement to final product</b> keeping track of stock at every stage. It is also used as main POS at about <b>80 different locations</b> across India. It provides insights to different aspects to reduce production time and help increase sales
Roles/ Responsibilities	<ul style="list-style-type: none"> <li>● Understanding of requirement and proposing a technical solution.</li> <li>● Design and develop solutions to meet user requirements.</li> <li>● Develop analytical reports for production management, reduce purchase costs and increase sales.</li> </ul>

## Personal Details:

Nationality: Indian